

FIG. 1

Managed Queuing Point Terminology

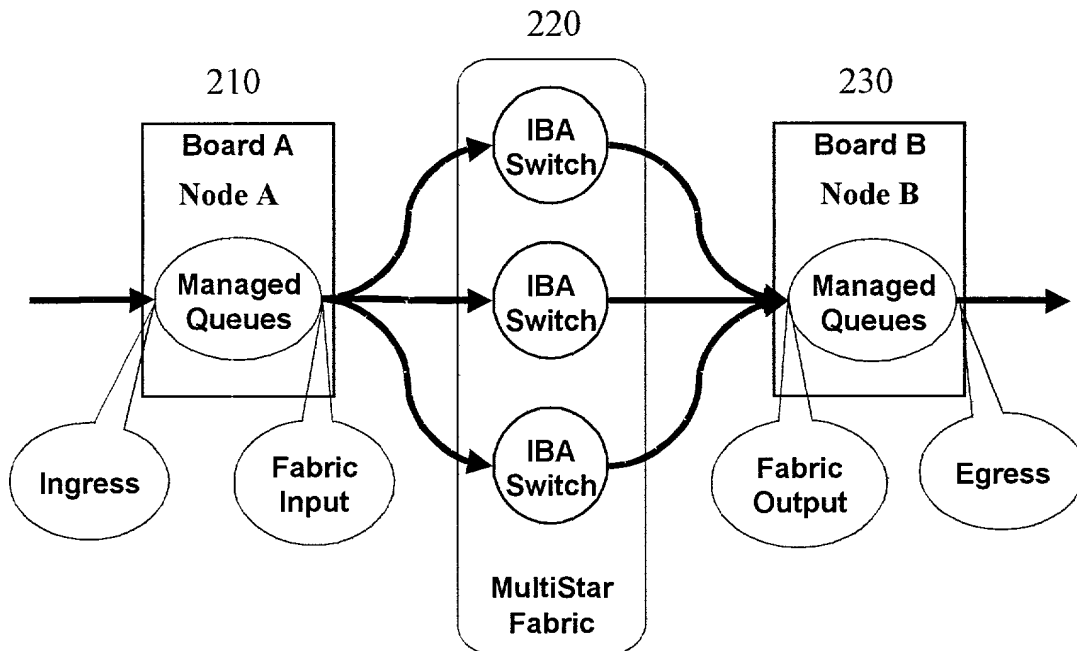


FIG. 2

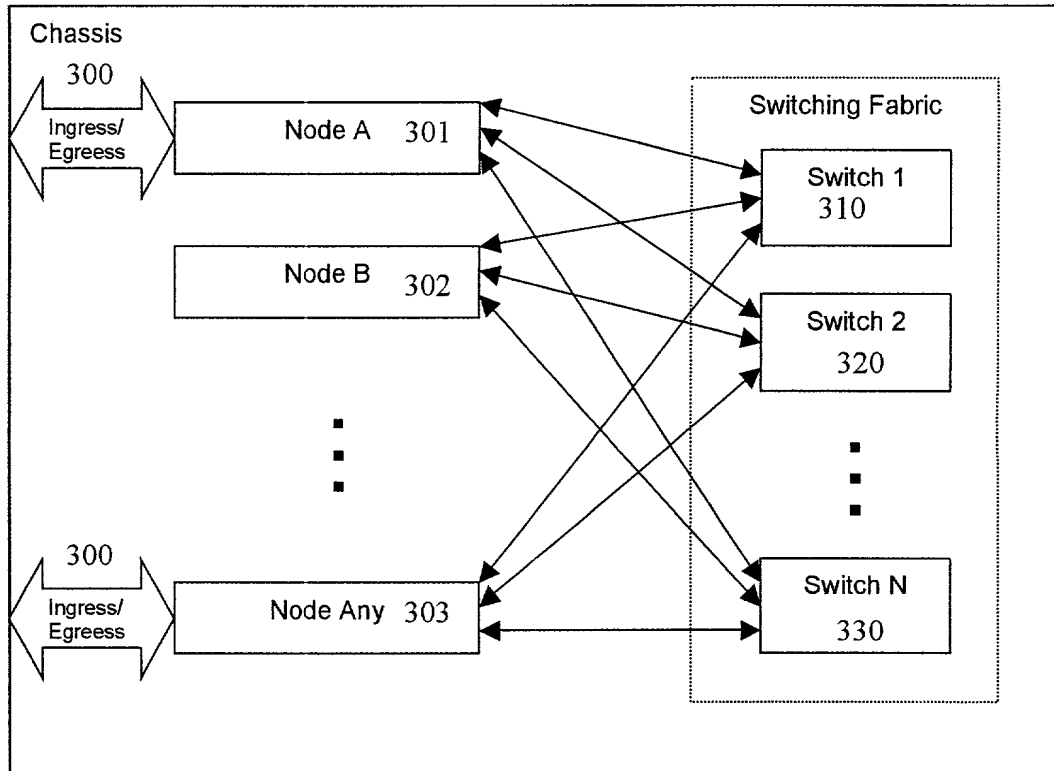


FIG. 3

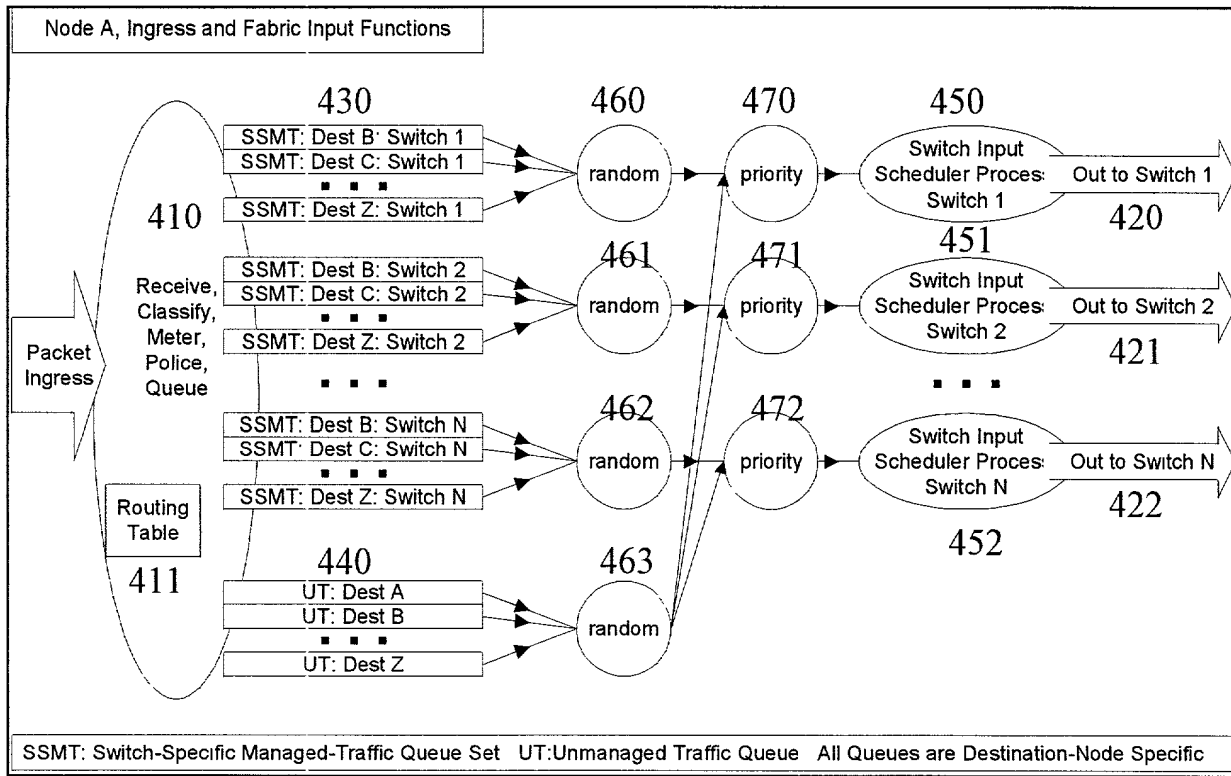


FIG. 4

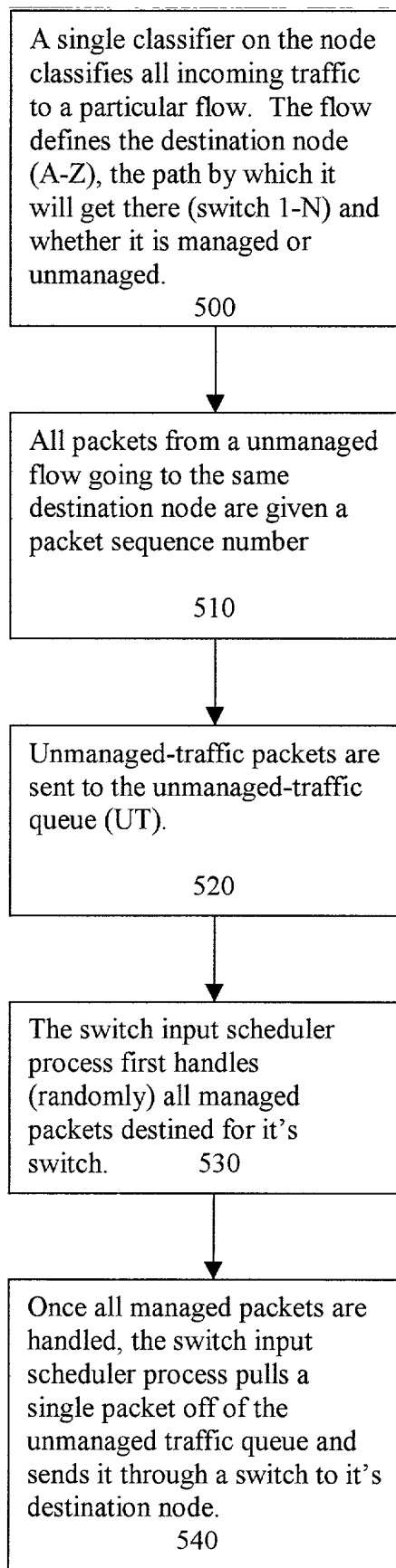


Fig. 5

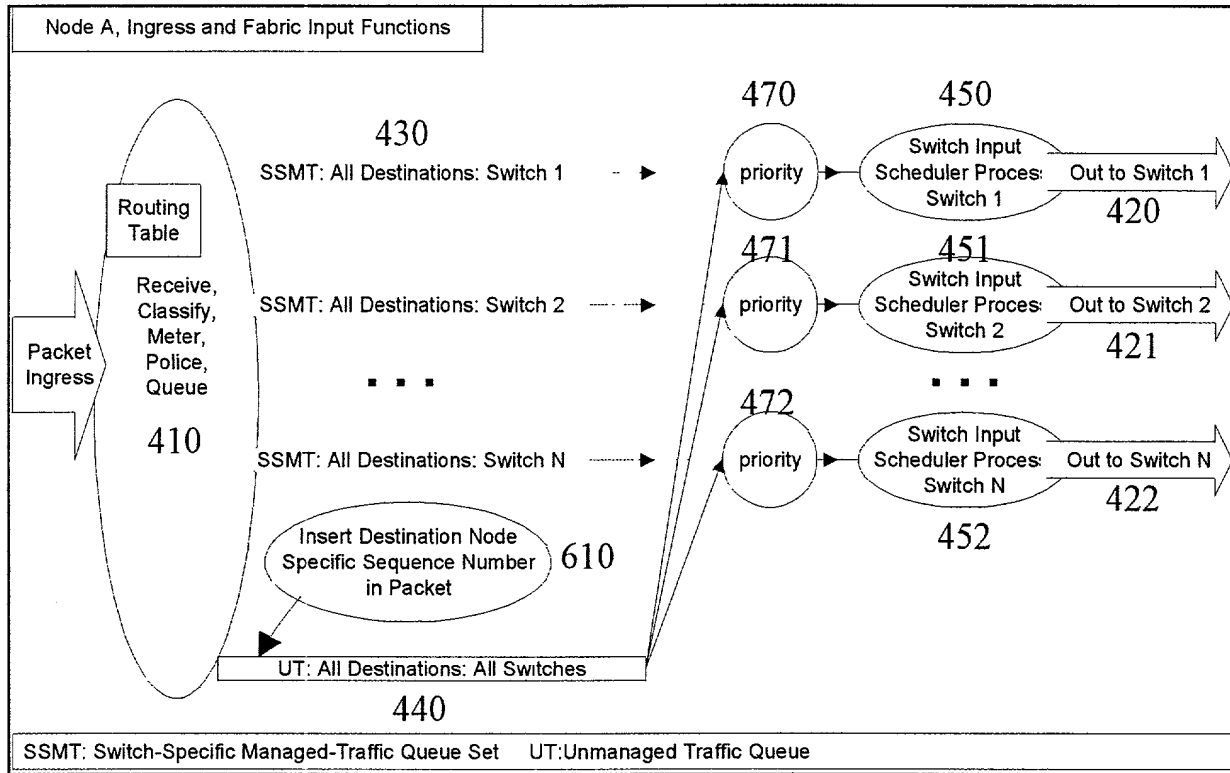


FIG. 6

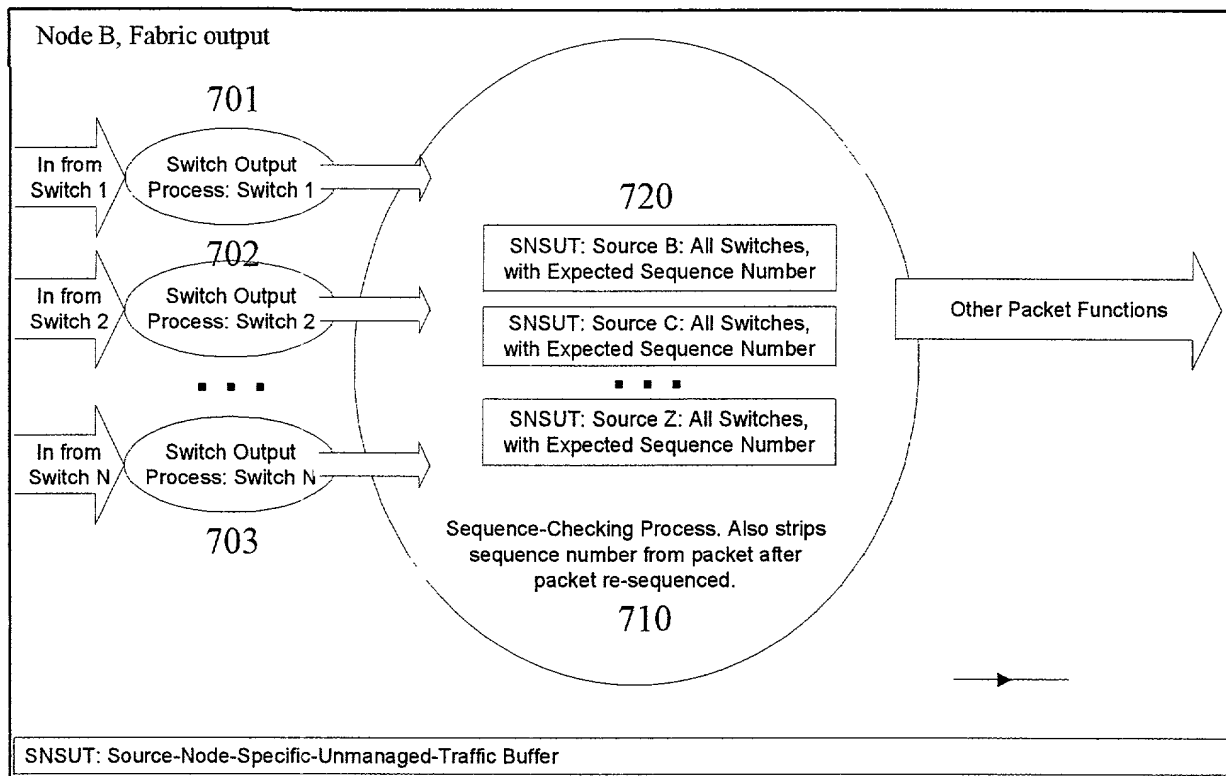


FIG. 7

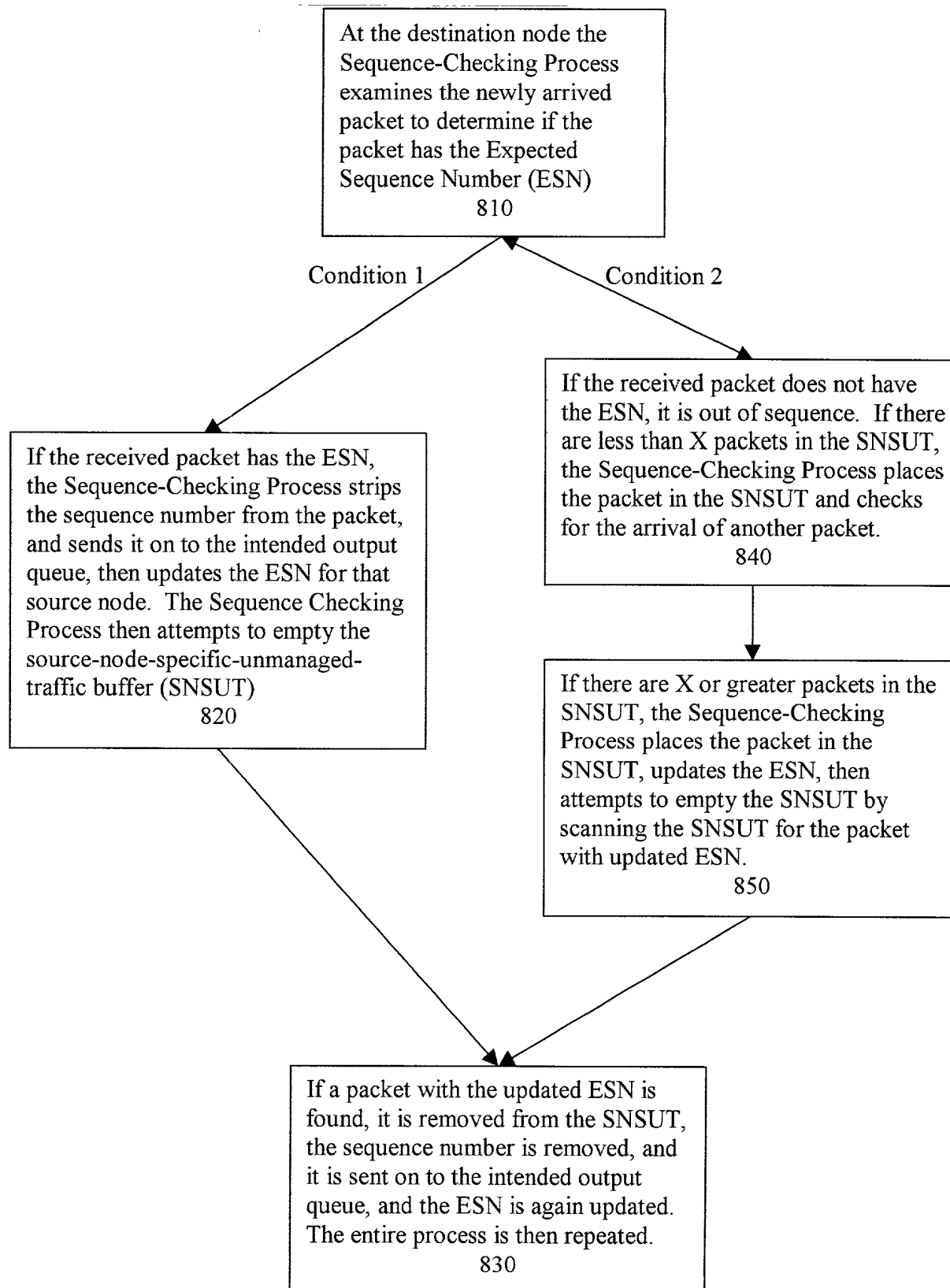


Fig. 8